

AODA MULTI-YEAR ACCESSIBILITY PLAN

Statement of Commitment

Loadlink Technologies Corporation is committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in integration and equal opportunity. We are committed to meeting the needs of people with disabilities in a timely manner, and will do so by preventing and removing barriers to accessibility and meeting accessibility requirements under the Accessibility for Ontarians with Disabilities Act.

We are committed to developing, implementing and maintaining policies that govern how the organization achieves or will achieve accessibility. Loadlink Technologies Corporation has implemented policies to meet these regulations. Any new requirements and feedback provided to us will be reviewed and updated. To facilitate this commitment, Loadlink Technologies Corporation will review our multi-year accessibility plan at least once every five years to identify progress made in addressing barriers and update the Loadlink Technologies Corporation website as such.

Past Achievements to Remove and Prevent Barriers

INITIATIVE	ACTION TAKEN	IMPLEMENTED
Customer Service	<ul style="list-style-type: none"> • Training will be provided in a way that best suits the duties of employees, volunteers and other staff members • We will welcome service animals/support person • Create accessible ways to provide feedback • Put an accessibility policy in place so employees and customers know what to expect 	Jan 1, 2010
Emergency And Public Safety Information	<ul style="list-style-type: none"> • Evacuation plans or brochures in place • Should an employee need accommodation in an emergency, we will provide this information as soon as an employee asks 	Jan 1, 2012
Training And Feedback	<ul style="list-style-type: none"> • All employees are trained on accessibility requirements • Accessible ways to provide feedback or make comments 	Jan 1, 2014

	<ul style="list-style-type: none">• Loadlink Technologies Corporation will make all new websites and content on those sites conform with WCAG 2.0, Level A• Document processes for individual accommodation plans and return-to-work plans	
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Strategies and Actions

Loadlink Technologies Corporation will continue to take steps to prevent and remove accessibility barriers as identified by the public, employees, and customers as required and requested.